

<i>SERFF Tracking Number:</i>	<i>IASL-127991018</i>	<i>State:</i>	<i>Arkansas</i>
<i>Filing Company:</i>	<i>Royal Neighbors of America</i>	<i>State Tracking Number:</i>	
<i>Company Tracking Number:</i>	<i>RN MP RPT AR</i>		
<i>TOI:</i>	<i>MS09 Medicare Supplement - Other 2010</i>	<i>Sub-TOI:</i>	<i>MS09.000 Medicare Supplement Other 2010</i>
<i>Product Name:</i>	<i>Royal Neighbors of America 2011 Multiple Policy Report</i>		
<i>Project Name/Number:</i>	<i>RN MP RPT AR/</i>		

## Filing at a Glance

Company: Royal Neighbors of America

Product Name: Royal Neighbors of America    SERFF Tr Num: IASL-127991018    State: Arkansas

2011 Multiple Policy Report

TOI: MS09 Medicare Supplement - Other 2010    SERFF Status: Closed-Accepted    State Tr Num:

For Informational Purposes

Sub-TOI: MS09.000 Medicare Supplement    Co Tr Num: RN MP RPT AR    State Status: Filed-Closed

Other 2010

Filing Type: Form

Author: Lauren Perley

Date Submitted: 01/17/2012

Reviewer(s): Stephanie Fowler

Disposition Date: 01/24/2012

Disposition Status: Accepted For  
Informational Purposes

Implementation Date:

Implementation Date Requested: On Approval

State Filing Description:

## General Information

Project Name: RN MP RPT AR

Project Number:

Requested Filing Mode: Informational

Explanation for Combination/Other:

Submission Type: New Submission

Overall Rate Impact:

Status of Filing in Domicile: Pending

Date Approved in Domicile:

Domicile Status Comments:

Market Type: Individual

Individual Market Type:

Filing Status Changed: 01/24/2012

State Status Changed: 01/24/2012

Created By: Lauren Perley

Corresponding Filing Tracking Number:

Deemer Date:

Submitted By: Lauren Perley

Filing Description:

In accordance with your state's Medicare Supplement regulations, Insurance Administrative Solutions, L.L.C. is providing you with the 2011 Multiple Policy Report due March 1, 2012 for Royal Neighbors of America, NAIC #57657.

This Report includes both 1990 and 2010 Plans.

## Company and Contact

### Filing Contact Information

SERFF Tracking Number: IASL-127991018 State: Arkansas  
Filing Company: Royal Neighbors of America State Tracking Number:  
Company Tracking Number: RN MP RPT AR  
TOI: MS09 Medicare Supplement - Other 2010 Sub-TOI: MS09.000 Medicare Supplement Other 2010  
Product Name: Royal Neighbors of America 2011 Multiple Policy Report  
Project Name/Number: RN MP RPT AR/

Lauren Perley, Lauren.Perley@iasadmin.com  
8545 126th Avenue North, Suite 200 727-584-0007 [Phone]  
Largo, FL 33773-1502 727-584-5613 [FAX]

### Filing Company Information

(This filing was made by a third party - insuranceadministrativesolutions)

Royal Neighbors of America	CoCode: 57657	State of Domicile: Illinois
230 16th Street	Group Code:	Company Type: Fraternal Benefit Society
Rock Island, IL 61201-8645	Group Name:	State ID Number:
(309) 788-4561 ext. [Phone]	FEIN Number: 36-1711198	

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### Filing Fees

Fee Required? No  
Retaliatory? No  
Fee Explanation:  
Per Company: No

COMPANY	AMOUNT	DATE PROCESSED	TRANSACTION #
Royal Neighbors of America	\$0.00	01/17/2012	

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## Correspondence Summary

### Dispositions

Status	Created By	Created On	Date Submitted
Accepted For Informational Purposes	Stephanie Fowler	01/24/2012	01/24/2012

*SERFF Tracking Number:* IASL-127991018 *State:* Arkansas  
*Filing Company:* Royal Neighbors of America *State Tracking Number:*  
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*Product Name:* Royal Neighbors of America 2011 Multiple Policy Report  
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## **Disposition**

Disposition Date: 01/24/2012

Implementation Date:

Status: Accepted For Informational Purposes

Comment:

Rate data does NOT apply to filing.

SERFF Tracking Number: IASL-127991018 State: Arkansas

Filing Company: Royal Neighbors of America State Tracking Number:

Company Tracking Number: RN MP RPT AR

TOI: MS09 Medicare Supplement - Other 2010 Sub-TOI: MS09.000 Medicare Supplement Other 2010

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Schedule	Schedule Item	Schedule Item Status	Public Access
Supporting Document	Flesch Certification		No
Supporting Document	Application		No
Supporting Document	Health - Actuarial Justification		No
Supporting Document	Outline of Coverage		No
Supporting Document	RNA Multiple Policy Report due March 1, 2012	Accepted for Informational Purposes	Yes
Supporting Document	Third Party Authorization Letter	Accepted for Informational Purposes	Yes

SERFF Tracking Number: IASL-127991018 State: Arkansas

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## Supporting Document Schedules

	Item Status:	Status Date:
<b>Bypassed - Item:</b> Flesch Certification <b>Bypass Reason:</b> Not Applicable <b>Comments:</b>		
<b>Bypassed - Item:</b> Application <b>Bypass Reason:</b> Not Applicable <b>Comments:</b>		
<b>Bypassed - Item:</b> Health - Actuarial Justification <b>Bypass Reason:</b> Not Applicable <b>Comments:</b>		
<b>Bypassed - Item:</b> Outline of Coverage <b>Bypass Reason:</b> Not Applicable <b>Comments:</b>		
<b>Satisfied - Item:</b> RNA Multiple Policy Report due March 1, 2012 <b>Comments:</b> <b>Attachment:</b> AR RPT.pdf	Accepted for Informational Purposes	01/24/2012

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	<b>Item Status:</b>	<b>Status</b>
		<b>Date:</b>
<b>Satisfied - Item:</b> Third Party Authorization Letter	Accepted for Informational Purposes	01/24/2012

**Comments:**

**Attachment:**

2012 01 RNA IAS Authorization Letter.pdf

**FORM FOR REPORTING  
MEDICARE SUPPLEMENT POLICIES  
STATE OF ARKANSAS**

**Company Name:** NAIC 57657, Royal Neighbors of America

**Address:** c/o Insurance Administrative Solutions, LLC.

8545 126th Avenue N, Suite 200

Largo, FL 33773-1502

**Phone Number:** 877-777-2443

**Due March 1, annually**

The purpose of this form is to report the following information on each resident of this state who has in force more than one Medicare supplement policy or certificate. The information is to be grouped by individual policyholder.

Policy and Certificate #	Date of Issuance
NONE TO REPORT	



**Signature**

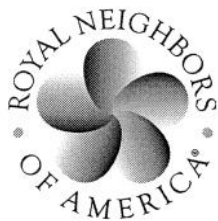
**Lauren Perley, Compliance Analyst**

**Name and Title (please type)**

**January 17, 2012**

**Date**





Brian W. Haynes  
*Chief Financial Officer and Treasurer*

230 16<sup>th</sup> Street | Rock Island, IL 61201

Direct: (309) 732-8209 | Toll-free: (800) 627-4762  
Fax: (877) 445-7515 | E-mail: [bhaynes@royalneighbors.org](mailto:bhaynes@royalneighbors.org)

January 3, 2012

Ms. Darcey Shaffer, ACS, FLMI  
Compliance Manager  
Insurance Administrative Solutions, L.L.C.  
8545 126<sup>th</sup> Avenue North, Suite 200  
Largo, Florida 33773-1502

Re: Filing/Reporting Requirements for RNA Medicare Supplement Insurance  
Certificates

Dear Ms. Shaffer:

This letter authorizes Insurance Administrative Solutions, L.L.C. "IAS" to file on behalf of Royal Neighbors of America, various reports, rate filings and forms for the Medicare Supplement Insurance Certificates with the State Insurance Departments. Prior to submission of any reports or forms including any advertising materials, IAS will obtain written approval of the documents to be filed from the Medicare Supplement Line of Business Manager or CFO of Royal Neighbors. IAS may correspond with the State Insurance Departments regarding any questions they may have concerning the filings, but will notify Royal Neighbors and obtain their consent before making any changes to the submission.

IAS will keep Royal Neighbors fully advised of all such filings submitted on behalf of Royal Neighbors and furnish copies of approved submissions to the attention of John Fleming, Medicare Supplement Line of Business Manager and Debra Zemo, Compliance Assistant.

A copy of this letter is as valid as the original. This authorization will be valid for twelve months from the date of this letter.

Sincerely,

Brian W. Haynes  
Chief Financial Officer and Treasurer